



We believe that a culture based in Ownership, Compassion and Excellence ensures that we deliver on our mission: Above all else, we are committed to the care and improvement of human life. We live our shared values through these behavior standards and believe in coaching one another to ensure we keep our focus on supporting our patients, our community and one another.

Shared Values	Behavior Standards
<p><u>Ownership</u></p> <p>We believe in being owners of our responsibilities and goals. As owners, we understand our role to do what is right for our patients, our colleagues and our hospital/facility. Therefore...</p>	<p>I will give my best effort every day &amp; coach my team members to do the same.</p> <p>I will do what I say and follow through with my promises.</p> <p>I will demonstrate good stewardship with resources.</p> <p>When I fail to meet expectations, I will acknowledge, apologize and take action to correct the situation.</p>
<p><u>Compassion</u></p> <p>We recognize that each individual has different needs that must be met through listening, empathy, and kindness. Therefore...</p>	<p>I will smile when I encounter others daily.</p> <p>I will anticipate other's needs.</p> <p>I will listen to understand what others are saying to me.</p> <p>My patients are just like my family.</p>
<p><u>Excellence</u></p> <p>We are dedicated to selecting the right team members and providing the right tools to respond to the individual needs of team members, our patients and our community. We understand the importance of ongoing education and development to develop strong teams that deliver excellent patient care. Therefore...</p>	<p>I will act with the highest standards for dignity, privacy and confidentiality.</p> <p>I will be a reliable team member.</p> <p>I will perform my job duties prioritizing safety for myself, my patients, my team members and others.</p> <p>I will continually seek to improve my job &amp; people skills.</p>

January 28, 2019